



HEALTH SOCIAL CARE & WELL BEING SCRUTINY COMMITTEE – INFORMATION ITEM

**SUBJECT: ROTA VISITS BY MEMBERS TO SOCIAL SERVICES
ESTABLISHMENTS: 1ST OCTOBER 2015 –31ST MARCH 2016**

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES

1. **PURPOSE OF REPORT**

1.1 To provide the Scrutiny Committee with information on rota visits by Members to Social Services establishments between 1st October 2015 – 31st March 2016.

2. **SUMMARY**

2.1 The report provides details of the establishments visited for the period 1st October 2015 – 31st March 2016 but for comparison purposes table 1 also includes the visits for the previous six months.

2.2 At its meeting on the 9th September 2014 Members endorsed the recommendation to reduce the frequency of rota visits to internal CCBC residential establishments to six monthly.

TABLE 1

	April 2015 – September 2015		October 2015 – March 2016	
Total numbers of Members presently on rota and required to visit within 6 monthly period	11	100%	11	100%
Total number of establishments to be visited during 6 monthly period	24	100%	24	100%
Total number of Members who completed visits	5	45%	4	36%
Total number of establishments visited	11	46%	9	37%

3. **LINKS TO STRATEGY**

3.1 To ensure that establishments, facilities and accommodation meet the needs of the Directorate and service users.

4. THE REPORT

4.1 TABLE 1: Members Visits during 1st October 15 – 31st March 16

Establishment	Visited By	Date of Visit	Report Received	Reply Sent
Ty Iscoed Residential Home for Older People				
Springfield Community Resource Centre	Cllr C. Gordon	08.01.16	13.01.16	02.02.16
Brooklands Resource Base				
Oaklands Day Centre				
Markham Resource Centre				
Ebenezer Resource Centre				
Energlyn Resource Base	Cllr Mrs J. Pritchard	29.02.16	01.03.16	24.03.16
Brodawel Resource Centre	Cllr Mrs J. Pritchard	29.02.16	01.03.16	24.03.16
Beatrice Webb Residential Home for the Older People	Cllr A. Angel	25.01.16	26.01.16	02.02.16
Brondeg Day Centre	Cllr A. Angel	25.01.16	26.01.16	02.02.16
Montclair Residential Respite Care				
Blackwood Resource Centre	Cllr Mrs J. Pritchard	27.02.16	01.03.16	24.03.16
Ty Gwilym Residential Respite Care				
Min-Y-Mynydd Resource Centre				
Ty Ni Childrens Home				
Castle View Residential Home for Older People				
Ty Clyd Residential Home for Older People				
Gwerin Resource Base				
14 Graig Road				
Ystrad Mynach Resource Base				
Twyn Carn Day Centre				
Sirhowy Crafts	Cllr M. Evans	17.02.16	01.04.16	01.04.16
Blackberry Catering	Cllr M. Evans	17.02.16	01.04.16	01.04.16
Pont Woodcraft	Cllr M. Evans	17.02.16	01.04.16	01.04.16

- 4.2 The following is a sample of comments made by Members for the visits undertaken:-
- 4.2.1 One Member commented “a very warm welcome. Residents very happy no problems at all.”
- 4.2.2 Another Member commented “very pleasant visit. Staff very helpful”.
- 4.2.3 One Member observed that children treated as individuals – very caring staff. Meals cooked on the premises – records kept on what and how much children eat. Also commented “I am impressed by the loving atmosphere created by the staff”. It was also noted during the visit that wooden floors should be installed ASAP for hygiene reasons. New kitchen needed. The Facilities Team have advised that the internal matters will be looked at during 2016/17. The required refurbishment of the kitchen has now been completed.
- 4.2.4 One Member commented “wonderful atmosphere, caring, dedicated staff. Butterfly project has made a big difference for the better. Service users very well cared for”.
- 4.2.5 One Member observed that the front of the building outside to be painted and wall removed to create larger room. The Facilities Team have advised that the external painting at the front will be undertaken when the car park works are undertaken (April). Costs regarding the removal of the wall are being obtained. I have now been advised that the painting has been completed however the wall did not proceed in agreement with the occupiers. General comments - service users are happy with the service. Very caring staff. Long waiting list and considerable over-crowding at first but numbers have dropped but few new service users have had the opportunity to attend.

5. EQUALITIES IMPLICATIONS

- 5.1 This report is for information purposes only so the Council’s Equalities Impact Assessment (EqIA) process does not need to be applied.

6. FINANCIAL IMPLICATIONS

- 6.1 There are no financial implications arising from this report.

7. PERSONNEL IMPLICATIONS

- 7.1 There are no personnel implications.

8. CONSULTATIONS

- 8.1 There are no consultation responses that have not been reflected in this report.

9. RECOMMENDATIONS

- 9.1 Members are asked to prioritise visits to those establishments that have not received a visit in the last 6 months.
- 9.2 Members are requested to consider completing their scheduled rota visits as soon as the relevant documentation of scheduled visits for the six month period has been received.

10. REASONS FOR THE RECOMMENDATIONS

10.1 To provide Members with an update on their work in visiting Social Services establishments.

11. STATUTORY POWER

11.1 None.

Author: Stephen Harris, Interim Head of Corporate Finance
E-mail: harrisr@caerphilly.gov.uk Tel: 01443 863022

Consultees: Dave Street, Corporate Director Social Services
Jo Williams, Assistant Director Adult Services
Gareth Jenkins, Assistant Director Children's Services
Sue Wright, Service Manager, Provider Services